Tates Rents Customer Portal Features and Info

Thank you for your continued business with Tates Rents!



Don't have an account yet?

Create an account with Tates Rents eRental today!



Follow the steps on how to create your account here:

- 1. Go to tatesrents.com
- 2. Click on "Sign In" at the top of the page.
- 3. On the next page, select "request an account".
- 4. Under "need an account?", fill out your information.
- 5. Our team will reach out shortly with your login information.

- View your rental history, balance & currently on rent.
- See/edit your personal information.
- Edit payment information.
- Call off currently on rent.



Customer Account Features

View this guide to our customer account features. If you have any questions, please reach out to our Inside Sales team via the chat feature on our website www.tatesrents.com or call them at (208)314-5449

Finding your account details



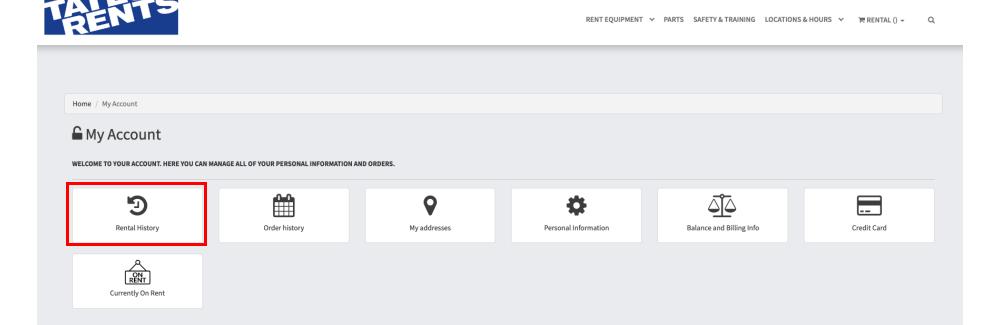
ACCOUNT ☐ SIGN OUT ABOUT FORMS NEWS VIDEOS CAREERS CONTACT \$ LOCATION: IDAHO STREET

RENT EQUIPMENT ✓ PARTS SAFETY & TRAINING LOCATIONS & HOURS ✓ 🔭 RENTAL () ✓

- Navigate to the ecommerce side of our website
 - Select "Rent Equipment" from our homepage
- After signing in, you may view your account details through the account button at the top of the page in our web header.

Rental History

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 View all rental agreements, reservations, and quotes.

☆ Go to Shop

Order History

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Home / My Account

WELCOME TO YOUR ACCOUNT. HERE YOU CAN MANAGE ALL OF YOUR PERSONAL INFORMATION AND ORDERS.

Personal History

Order history

My addresses

Personal Information

Balance and Billing Info

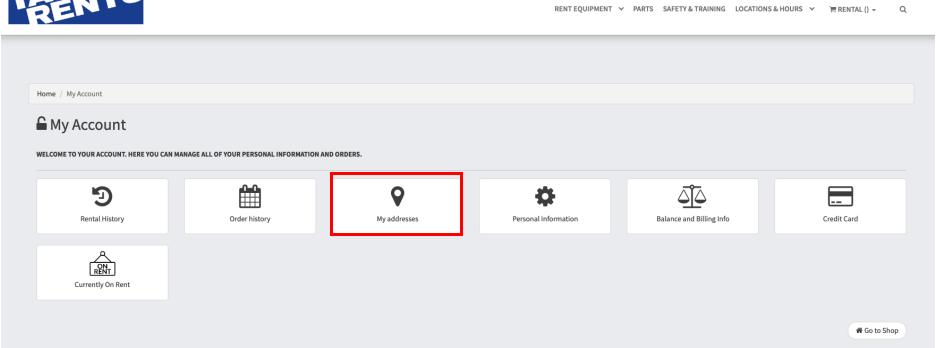
Credit Card

 View your invoices and download as PDFs.

My Addresses

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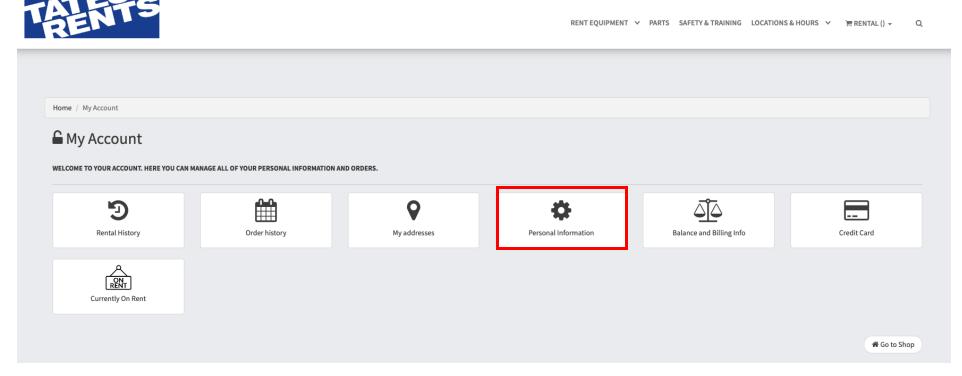




- View, add and edit your saved addresses/jobsites.
- These addresses/jobsites can be managed for later access in online rentals and in-store rental agreements. This way you can conveniently monitor your rentals.

Personal Information

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 View your personal information, and update username and password.

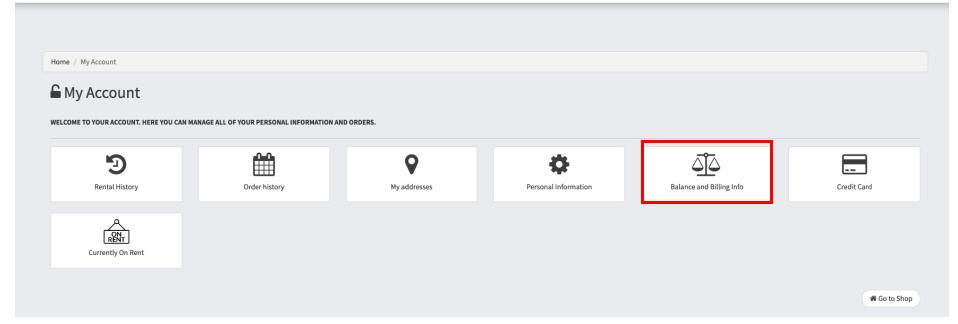
Balance and Billing Info

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- View balance and statement info.
- Pay Invoices.

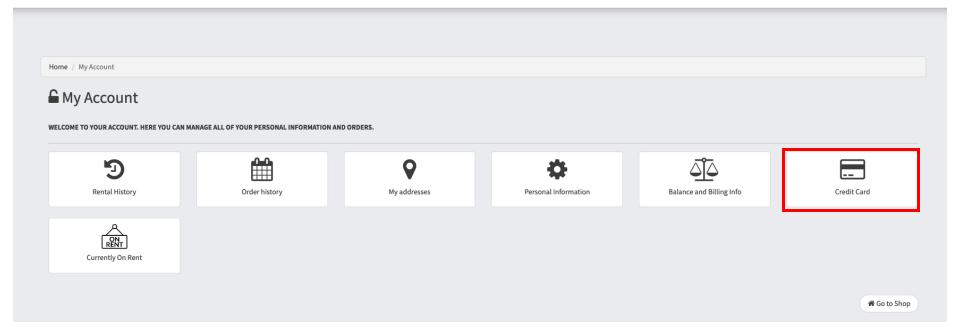


Credit Card

ACCOUNT C+SIGNOUT ABOUT FORMS NEWS VIDEOS CAREERS CONTACT 9 LOCATION: IDAHO STREET



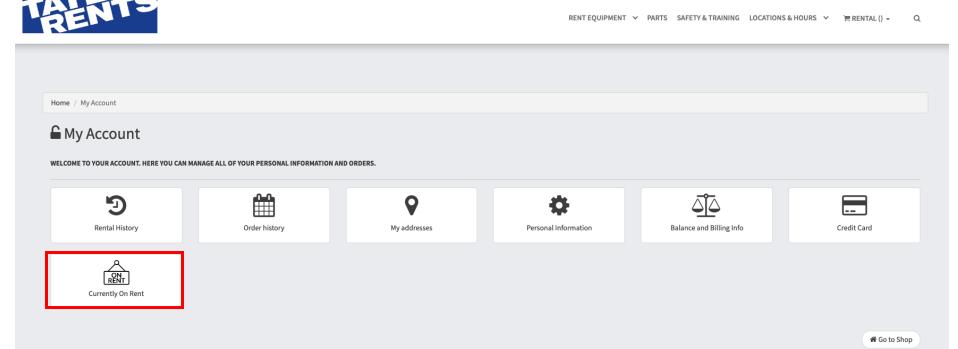
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 View and add credit cards attached to your account.

Currently on Rent

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- View equipment you currently have on rent.
- From this portal, next to each asset currently on rent, under actions, you can submit a call off request for that asset.