****

**Job Title: Delivery Driver / Rental Consultant**

**Reports to: Store Manager**

**Job Summary**

**Join our family! Tates Rents is a third generation, family owned and operated**

**business that has been serving the Treasure Valley for more than 70 years. Our**

**success wouldn’t be possible without the hard work and dedication of our valued**

**employees. Our rental consultants make the first and lasting impression on our**

**loyal customers and are the reason they keep coming back. If you are customer**

**service oriented and driven to help influence the experiences of those around**

**you, this position may be for you.**

**Essential Job Duties and Responsibilities**

• Clean, service, and check fluid levels and perform minor repairs on equipment.

• Remain positive through strenuous work days often requiring heavy lifting. (See working

conditions below)

• Work every day to create a safer environment for customers and coworkers by making

safety a number one priority. Attend safety training when requested and be aware of all

situations, even when it does not directly affect you.

• Deliver/pick-up a large variety of rental equipment

• Work with multiple vendors for part pickup and deliveries

• Load and unload equipment and supplies with a forklift

• Drive a variety of different trucks/trailers

• Understand and be willing to continually learn about rental equipment in order to properly

load and unload equipment

• Maintain a high level of organization and a clean vehicle

• Exceed customer expectations and make every step of the customer’s renting experience

easy and enjoyable. This may include but is not limited to, taking orders by phone,

preparing contracts, collecting payment, explaining equipment operation and safety

features and loading equipment

• Maintain a high level of organization to update contracts, call overdue list daily, keep

shelves stocked, and compute charges based on rental

• Greet customers promptly as they enter the store, resolve customer problems, fill

propane tanks and keep showroom clean

• Maintain excellent attendance

• Perform other duties as requested

**Qualifications**

Education, Skills & Requirements

• Must be able to work required weekend shifts

• Must possess sales and customer service skills

• Must be able to provide, understand and complete written and verbal instructions

• Maintain a cooperative relationship with co-workers

• Must be able to maintain a high degree of patience

• Must maintain a professional appearance

• Must be able to use mathematics to solve problems

• Must be able to speak English clearly and write legibly. Ability to speak another language

is a plus.

• Must pass a company drug screen

• Must have a valid driver’s license (21 years of age or over for driving positions)

• Having a mechanical background is a plus but not required

• Must have a valid Driver’s License. A CDL is a plus, but not required

• A high school diploma or GED is preferred but not required

**Working conditions**

• The worker is subject to hazards: Includes a variety of physical conditions such as proximity to

moving mechanical parts, electrical current, working on scaffolding and high places, exposure to high

heat and cold winter conditions or exposure to chemicals.

• Heavy work: Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force

frequently, and/or up to 20 pounds of force constantly to move objects.

• The worker is subject to both environmental conditions: Activities occur inside and outside.

• Pushing: Using upper extremities to press against something with steady force in order to thrust

forward, downward or outward.

• Pulling: Using upper extremities to exert force in order to draw, drag, haul or tug objects in a sustained

motion.

• Lifting: Raising objects from a lower to a higher position or moving objects horizontally from position to-position. This factor is important if it occurs to a considerable degree and requires the substantial

use of the upper extremities and back muscles.

• The worker is subject to noise: There is sufficient noise to cause the worker to shout in order to be

heard above the ambient noise level.

**Benefits**

Work for Idaho’s rental industry leader, with an established history of success.

Tates Rents takes pride in treating its customers and employees like family.

• Qualify for top notch health benefits, including vision and dental

• Qualify for 401K benefits with generous dollar for dollar matching up to 4% of your

compensation.

• Monthly bonuses based on company performance. (Make the company better every

day and share in earned success)

• Employee Ownership stock

• Uniforms provided

• Use rental equipment upon availability and approval

• Five paid holidays and ability to earn additional paid time off and two weeks parental leave

This company is committed to equal employment opportunity. We will not discriminate against

employees or applicants for employment on any legally recognized basis including, but not limited to: military status, race, color, religion, gender, genetic information, sexual orientation, national origin, physical or mental disability and/or age.