



Serving Idaho Since 1946

515 S. Vista Ave. Boise, ID 83705 Phone: (208) 338-5861

Valued Customers,

Since 1946, Tates Rents has – and always will put the health, safety and security of people first. Our approach is grounded in the Tates Rents core values, ensuring we continuously strive to take care of our community, families, customers and coworkers.

As our company responds to Covid-19, the work we do is critical to thousands of people and companies throughout the Treasure Valley and we are committed to being there when our customers and community need us most.

This is a rapidly changing situation and we are constantly monitoring. We continue to follow guidance from government and health officials, and will adapt our efforts and responses as needed.

Listed below are some of the measures Tates Rents has taken to do our part to contain the spread of the virus and protect our employees and customers.

- Curbside pickup available – customers may call in their order and upon arrival remain in their vehicle. Our staff will meet them outside with their equipment rental.
- Heightened sanitation measures - Including but not limited to:
 - Sanitizing credit card machines, countertops, bathrooms, and any high touch or shared surfaces.
 - Running ozone generators at night to help sanitize hard to reach places.
 - Sanitizing equipment upon return.
- Plexiglass barriers on our showroom countertops, as well as floor markers to help remind patrons of the six feet of social distancing recommendation.
- We have reinforced hygiene and exposure guidelines with our employees. If we become aware of an ill employee or an employee who had direct or indirect contact with someone with COVID-19, we will immediately implement our isolation and sanitization protocols and will begin any necessary quarantines, in line with guidance from local health officials.
- We will continue to adhere to CDC and government recommendations and guidelines.

While everyday flexibility is a way of life at Tates Rents, we are confident that we have the right policies and procedures in place to continue to serve our customers to the best of our ability.

We would like to thank all of our employees and customers for their support and cooperation as we navigate through this unprecedented period.

Sincerely,

Tates Rents Inc.